

The Complete Guide to Custom Tokens in MetaMask

Why Tokens Go “Invisible” and How to Fix Every Problem

You’re not alone. This is the #1 support question for every new token. Let’s demystify it.

Why Don’t My Tokens Show Automatically?

MetaMask is a **window** into the blockchain, not a storage device. It only displays tokens that are either:

- Very popular (pre-loaded in its token list), or
- Manually added by you using the token’s contract address.

When you buy a newer token like Buttchain (BUTT), MetaMask doesn’t recognize the address yet. So, you must “introduce” it by adding the custom token. The tokens are already in your wallet; you’re just telling MetaMask to look at that specific contract.

Step-by-Step: Adding a Custom Token (Detailed)

Before You Start

- Make sure you’re on the **correct network** (Polygon for BUTT).
- Have the **exact contract address** from the official source.

On MetaMask Extension (Chrome/Firefox)

1. Click the MetaMask fox icon.
2. At the top, confirm the network is **Polygon Mainnet**.
3. Scroll down below your token list.
4. Click **“Import Tokens”** (blue link).
5. Select the **“Custom Token”** tab.
6. Paste the contract address into the first field.
7. MetaMask will usually auto-fill “Token Symbol” and “Token Decimal.” If not, enter them (e.g., BUTT, 18).
8. Click **“Add Custom Token”** → a confirmation screen appears.
9. Click **“Import Tokens”** again.

The token will now appear in your list.

On MetaMask Mobile (iOS/Android)

1. Open the MetaMask app.
2. Tap the **“Tokens”** tab at the bottom.

3. Scroll to the very bottom and tap **“Import Tokens”**.
4. Tap **“Custom Token”**.
5. Paste the contract address.
6. The symbol and decimals should auto-fill. Tap **“Import”**.

Advanced Troubleshooting

Symptom	Most Likely Cause	Solution
Token added but balance shows 0	You added the wrong contract address (scam token).	Remove it. Double-check address on official site or Polygonscan.
Balance shows wrong number (e.g., 0.0001 instead of 1000)	Incorrect decimals.	Remove token, re-add, let MetaMask auto-fill decimals.
Dollar value missing	MetaMask has no price feed for this token.	Use DexScreener or CoinGecko for price.
Token appears and then disappears	You switched networks.	Switch back to Polygon Mainnet.
“No token found” error when pasting address	Address is for a different network (e.g., Ethereum).	Confirm the token is on Polygon. Use Polygonscan for Polygon.
I see two tokens with same name	One is a scam.	Check both addresses. Keep only the official one.

How to Verify a Contract Address (Avoid Scams)

1. **Go to the official project website.** For Buttchain, it's butchain.co.

1. **Find the contract address** on the site (usually under “Smart Contracts” or “Tokenomics”).
2. **Cross-check on Polygonscan:**
 - Paste the address into Polygonscan.

- Look for a **blue “Verified Contract”** checkmark.
- Check the transaction count and holder count – a new token may have few, but that’s normal.
- Never trust an address from a random Telegram DM or Twitter comment.

What About Other Wallets (Trust Wallet, Coinbase Wallet)?

The concept is the same: you need to **add a custom token** using the contract address.

- **Trust Wallet:** Tap the filter icon (top-right of token list) → “Add Custom Token” → select Polygon → paste address.
- **Coinbase Wallet (self-custody):** Tap the “+” icon → “Add Custom Token” → paste address on Polygon network.
- **Ledger (via MetaMask):** Connect Ledger to MetaMask, then follow the MetaMask steps. The token will appear under the Ledger account.

My Tips

- **Save the contract address** in a note on your phone or computer. You’ll need it every time you add a new token.
- **Use Polygonscan** to confirm any transaction. If Polygonscan says you own it, you own it.
- **Never pay a fee to “add a token.”** It’s always free.
- **When in doubt, hide, don’t delete.** Hiding a token just removes it from view. You can always add it back.

This guide is part of a free resource library from Tapos Kumar – US Personal Finance & Crypto Expert

Share it freely. If you found it helpful, please link back to FinanceIdeas.org . Not financial advice. Always verify contract addresses independently.